

ADVISOR ALERT



WORLDPAY CHARGEBACK MANAGER NOW AVAILABLE

Helping protect your business is an important aspect of WorldPay's commitment to you, our customer. With that in mind, WorldPay is pleased to announce the launch of our state of the art Chargeback Manager.

Chargeback Manager is a secure web-based solution that quickly informs you when a customer challenges or disputes a card transaction — and then helps streamline the resolution process. Using the Chargeback Manager allows us to work together to take full advantage of the timeframes offered by the card networks to dispute chargebacks and to successfully resolve as many chargebacks as possible.

Rather than using fax or mail, Chargeback Manager allows you to handle the process electronically from start to finish. Use the site to upload any chargeback-related documents. All you need is a scanner or other camera-enabled device — including a smart phone, tablet, or digital camera -- to capture a document and upload it to Chargeback Manager.

Access the Chargeback Manager by logging in to <https://Reporting.WorldPay.us> and selecting My Chargebacks from the My Reporting menu.

Contact your Account Manager for assistance with Chargeback Manager or use the online help to address any chargeback-related questions you may have.

Simplify the chargeback process by signing in to Chargeback Manager today.